

Data protection

Data protection regulations of www.ducomat.com
Welcome to the Ducomat sprl. website.

Postal address:

Ducomat sprl
Rue du Parc 50 B
4432 Alleur
Belgium

VAT number: BE 0874.719.472

You will find us here:

Corporate Headquarters

Ducomat sprl
Rue du Parc 50 B
4432 Alleur
Belgium

We are responsible for your personal data.

You can freely browse our website www.ducomat.com and take a look at our products and the corresponding prices without disclosing any personal data.

However, personal data will be processed if you use the contact form, create a customer account on the Extranet or buy products online. We will always treat all data you provide confidentially within the framework of applicable Belgian law, subject to the law of 8 December 1992, particularly in its amended versions dated 11 December 1998 and 26 February 2003.

Responsibility for the data processing

All personal data transmitted by you are processed and stored by DUCOMAT, Rue du Parc 50 B, 4432 Alleur, Belgium.

Intended purpose of data processing

Personal data will be recorded if you approach us with a contact request, create a personal account on the Extranet or buy products online. This data is used only during the period required for processing your request.

DUCOMAT stores your data to ensure smooth processing of your order and to regularly inform you about our company's sales activities.

Your personal data will not be passed on or sold to third parties.

Consent to data processing

By providing your personal data you consent to the processing of this data by DUCOMAT for the purposes indicated. Any other use of your data requires the explicit consent by clicking a corresponding link. This consent may be revoked at any time.

Use of cookies

To simplify the navigation on our website and to optimise its technical control, the website www.ducomat.com uses cookies.

A cookie is a small piece of data sent from the visited website and stored on the user's computer by the user's web browser. This cookie can be reused when you visit the same website again. Most cookies only work for the duration of a session or visit of the website.

These cookies do not contain any information via which you can be contacted by phone, e-mail or post. It is also possible to configure your web browser in such a way that it informs you about any placing of a cookie or does not allow a cookie to be set.

Security

Whenever we receive your data or transfer it to our system, we always use encryption technologies recognised as the common standard in the IT sector.

Your rights regarding your personal data

You can freely request the transfer of your personal data recorded by us. To do so, please send a signed and dated request together with a copy of your identity card to DUCOMAT, Rue du Parc 50 B, 4432 Alleur, Belgium. You will receive a reply within 45 days after receipt of your enquiry.

If necessary, you can request the correction or deletion of your personal data if it is incomplete, incorrect or inaccurate.

Contact us if you have any questions regarding data protection regulations

If you have any questions or comments regarding our data protection regulations, please do not hesitate to contact us:

- by e-mail: info@ducomat.be
- at the following address:
Ducomat sprl
Rue du Parc 50 B
4432 Alleur
Belgium

If you inform us of your postal address via the Internet...

... you will receive only the requested information or your ordered goods at the address you have provided to us.

If you inform us of your phone number via the Internet...

... we will contact you by phone only if this is necessary to answer your questions or to inform you about the online orders you have placed.

If you inform us of your mobile phone number via the Internet...

... you will receive text messages (SMS) from us only if this is necessary to answer your questions or to inform you about the online orders you have placed.

If you inform us of your e-mail address via the Internet...

... you may receive e-mails with information concerning our products, services or upcoming events (for direct marketing purposes), provided that you have given us your explicit consent or if you are already one of our customers and have provided us with your e-mail address. If you no longer wish to receive such e-mails, please contact us via the above-mentioned address.

If you no longer wish to receive such e-mails, please inform us as follows:

- either click the relevant link provided at the bottom of the advertising mail
- or send us an e-mail at info@ducomat.be.

If you believe that our website does not comply with the data protection policies described above, please contact us via the above-mentioned address.